



COMPLAINTS MANAGEMENT

Complaints Management

DO YOU BELIEVE IN:

**FAIR TREATMENT / ETHICAL AND
TRANSPARENT BUSINESS PRACTICES /
RESOLVING PROBLEMS AMICABLY?**

CDC has its own office of Complaints Management, to assist CDC service providers with issues relating to payments and contracting matters.

For effective and efficient resolution of your complaint, please contact CDC Complaints Management office using the following:

Call Centre: +27 (0)86 000 4278
Mobile: +27 (0)73 443 5195
Fax: +27 (0)41 403 0401
Email: complaints@coega.co.za

Postal Address:
Complaints Management Office
Coega Development Corporation
Private bag X6009
Port Elizabeth, 6000

Help us change your bad experience into a positive encounter

www.coega.co.za



▪ right **PLACE** ▪ right **TIME** ▪ right **CHOICE**

ISO 9001 14001 20001 27001 31000 OHSAS 18001